

## DRIVING DIVERSITY, SHARING STRENGTHS

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WITH more than 220,000 employees in over 150 countries, Deloitte has cemented itself as one of the giants of professional services, bringing in record revenue of US\$34.2bil for financial year 2014. The global behemoth has 42,819 staff and partners in Asia-Pacific, out of which 7,000 are in South-East Asia. In fact, Deloitte has over 1,700 staff and partners across eight offices in Malaysia alone.

The firm provides audit, tax, consulting, enterprise risk and financial advisory services worldwide. Its diverse talent pool with global mindset and skills helps to better serve companies with multinational and regional footprints. According to Weina Ang, the firm's global employer services leader in Malaysia, being able to bring in talent from different countries helps Deloitte to expand its services, as well as benefit from skills and knowledge thanks to the diversity of its personnel.

The ability to quickly process visas and work permits is vital to the firm's growing success. The implementation of goods and services tax is a recent example of how Deloitte augmented its local talent pool by bringing in global talent to help their Malaysian clients transition to the new regime.

Ang is full of praise with regards to the current improved speed and efficiency with which the applications at MYXpats Centre are processed. Previously, the company could be left waiting for as long as three months for visa approval. Now, approval is obtained within five days.

TalentCorp understands the needs of the business, she says, and ensures a smooth transition thanks to the one-time registration for companies.

The positive steps taken by TalentCorp to streamline the application process provide significant benefits for companies and employees

alike. Moving forward, Ang says she would like to see the Professional Visit Pass process to be handled by MYXpats, given the success of the Employment Pass process.  
"Having these steps in place would help improve business in Malaysia enormously," says Ang, "but I'm delighted to see that we're moving in the right direction, and very impressed by the support and service we have received."

**I'M DELIGHTED TO SEE THAT WE ARE MOVING IN THE RIGHT DIRECTION**  
— WEINA ANG  
Partner, Global Employer Services  
National Practice Leader, Tax,  
Deloitte Tax Services Sdn Bhd



## MYXPATS DELIVERS ON CLIENT CHARTER

EASIER EXPATRIATE FACILITATION IMPACTS COMPANIES FAVOURABLY



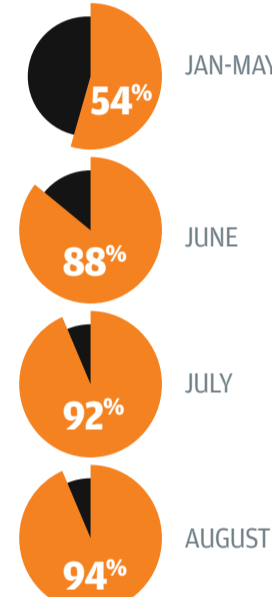
Datuk Mustafa Ibrahim (left), Datuk Nur Jazlan Mohamed (fourth from left) and Datuk Seri Abdul Wahid Omar (second from right) with HR reps from Technip Geoproduction, Nestle Products and Colas Rail Asia as they collect endorsed passports of their expatriates.

MORE THAN **7,000** COMPANIES REGISTERED WITH ESD

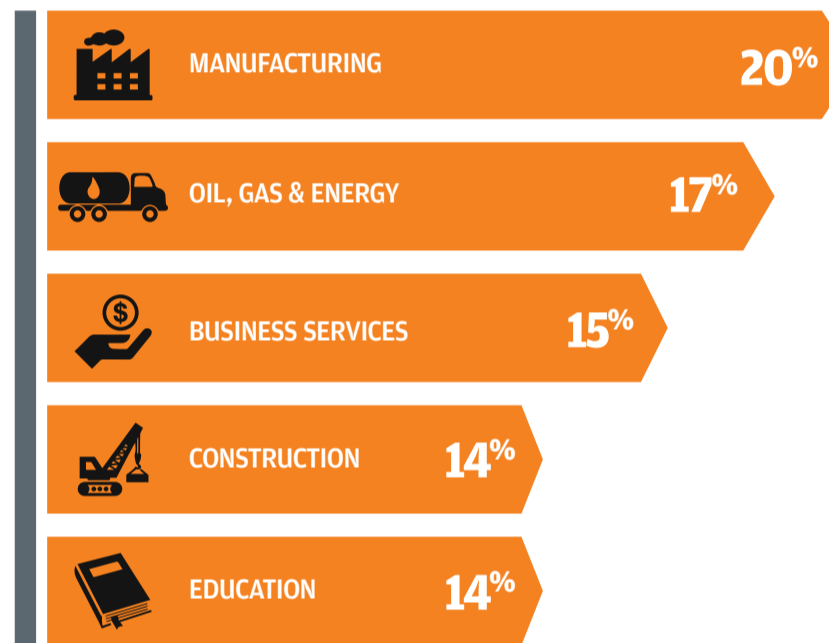


**42,000** EXPATRIATE APPLICATIONS SUBMITTED THROUGH ESD SYSTEM

### CLIENT CHARTER IN 2015

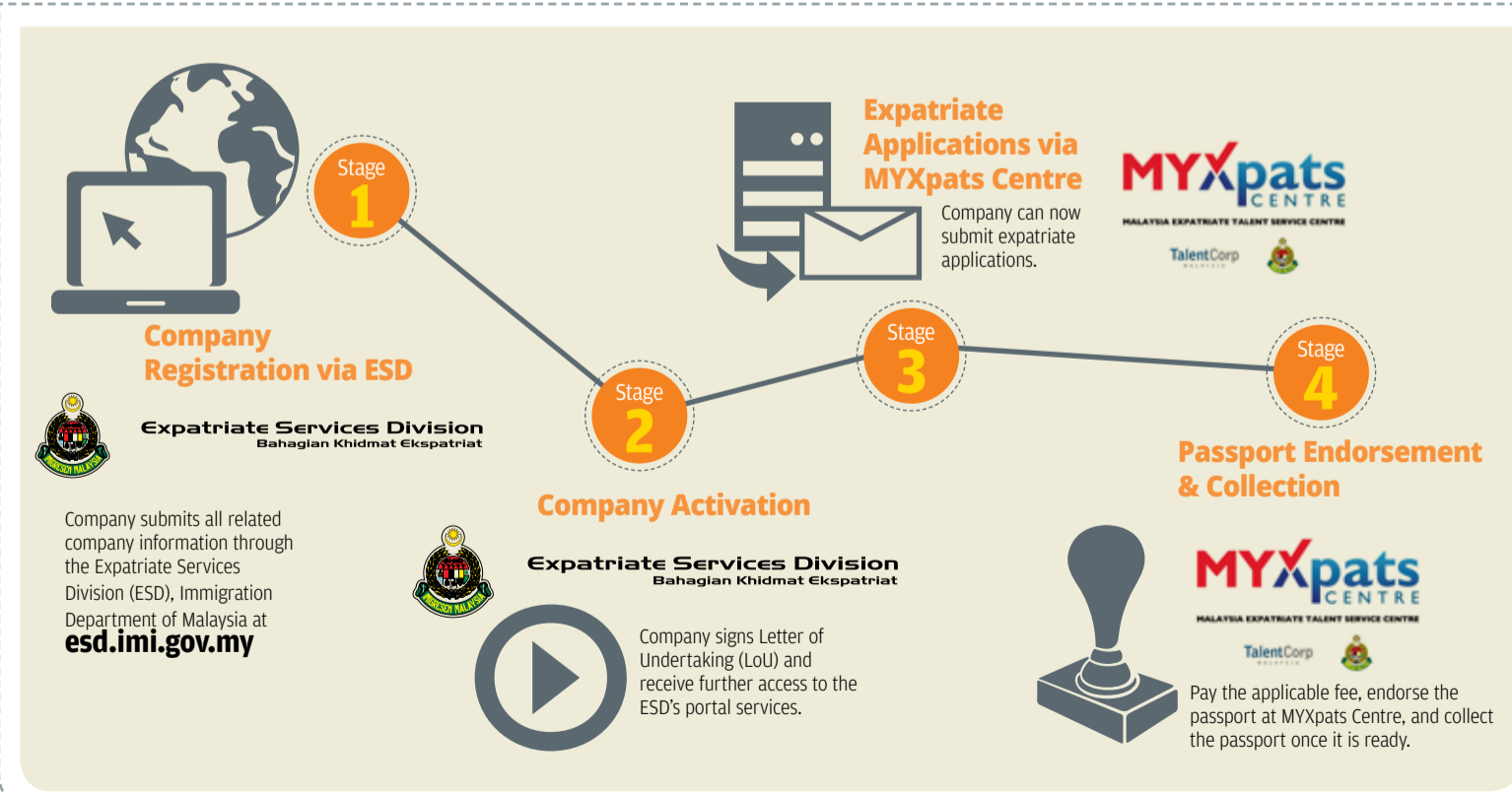


### TOP 5 SECTORS FOR EMPLOYMENT PASS APPLICATION



## MYXPATS PROCESS OVERVIEW

Companies must register online to avail services of MYXpats Centre. The centre approves expatriate applications for companies already registered and activated online.



Download your copy of the ESD Online Guide Book at <https://esd.imi.gov.my/portal/pdf/esdguidebook.pdf>

## WHY SHOULD COMPANIES SIGN UP FOR MYXPATS?

- SPEED**  
Applications approved in 5 working days
- EASE**  
Simple online process
- TRANSPARENCY**  
Ability to check application status online
- REDUCED DOCUMENTATION**  
One-time company approval. Employer is not required to submit company documents with each subsequent expatriate application
- PROTECTION OF NATIONAL SECURITY**  
Balancing between ease of doing business and national security through data integration with relevant agencies

**GET IN TOUCH WITH US**  
To know more about signing up your company, contact:

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MYXpats@talentcorp.com.my

**WITH THE RIGHT EXPATRIATE TECHNICAL EXPERTS AND PROJECT LEADS BASED IN MALAYSIA, WE ARE ABLE TO EXECUTE TECHNICALLY CHALLENGING MULTI-MILLION DOLLAR OIL AND GAS PROJECTS IN SPECIALISED AREAS.**  
— JACQUELINE CHUE

### TECHNIP GEOPRODUCTION (M) SDN BHD

JACQUELINE Chue, regional HR vice-president, Technip Geoproduction (M) Sdn Bhd, on the role played by expatriates in helping Technip differentiate against its competitors as it strives to provide innovative technical solutions in the marketplace. The company relies on global skills and experience to deliver in complex and niche areas such as floating liquefied natural gas (FLNG), tension leg platforms (TLP), enhanced oil recovery (EOR) and deepwater flexible pipe applications.

Foreign talent in the role of mentors or experts also stimulate the process of developing local talent by transferring their skills and knowledge to Malaysians working with them.



**TALENT IS IN SHORT SUPPLY. EASING THE PROCESS TO HIRE TOP GLOBAL TALENT IS WHAT WE NEED.**  
— CALLISTER KOH

### HSBC BANK MALAYSIA

CALLISTER Koh, head of human resources, HSBC Bank Malaysia welcomes the online services and speed of processing offered by the MYXpats Centre. Banking is fast-evolving with technology and new business areas playing an increasing role going forward. In order to remain at the top of the game, HSBC Bank needs global skills and experience to drive the bank's growth in a competitive and dynamic marketplace. Innovation in Immigration service delivery like MYXpats Centre is helping companies like HSBC manage their talent-related challenges by improving expatriate talent facilitation in Malaysia.



### JABIL CIRCUIT SDN BHD

SHARIFAH Khatijah, senior HR manager, Jabil Circuit Sdn Bhd, commends the delivery of MYXpats Centre on the five-day client charter for processing of expatriate applications.

Jabil Penang has 5,000 employees contributing in diverse areas spanning the electronics and electrical sector, manufacturing to shared services in IT (information technology), finance and supply chain.

Talent is a key driver of Jabil's ability to deliver global expertise, ingenuity, analytics and financial performance to its customers across the globe.

The company's competitive advantage in Malaysia is driven by a strong local talent pool complemented by expatriate talent in areas of critical skills shortages like finance, IT, supply chain, buyer, manufacturing and quality engineers.

The significant improvement in expatriate application processing since the MYXpats Centre opened its doors in June 2015 will aid Jabil greatly in growing its operations and customer base in the country.

