

MYXPATS CENTRE LAUNCHED

A PROMISE MADE GOOD



THE launch of the Malaysia Expatriate Talent Service Centre (MYXpats Centre) represents continuous innovation in the delivery of immigration services for expatriates in Malaysia. Based in Surian Tower, Petaling Jaya, MYXpats Centre is a one-stop centre that will process and issue all Employment Pass (EP) applications and other EP-related passes for expatriates working in Malaysia. It is jointly managed by the Immigration Department of Malaysia and Talent Corporation Malaysia Berhad (TalentCorp). In June 2014, Prime Minister Datuk Seri Mohd Najib Tun Abdul Razak committed to reducing the processing time of EP applications to only five working days. Under the leadership of Datuk Seri Dr Ahmad Zahid Hamidi, as Minister of Home Affairs, that commitment has been realised with the establishment of the MYXpats Centre as a partnership between the Immigration Department and TalentCorp and overseen by the Ministry

of Home Affairs. Since MYXpats Centre started operations in June 2015, more than 80% of EP applications have been approved within the five-day client charter. TalentCorp manages the day-to-day operations of the MYXpats Centre, supporting the Immigration Department with talent-specific inputs, and providing employers and applicants with services that are easy to use and access. MYXpats Centre will help support Malaysia's aspirations to achieve high income status by 2020. By enhancing expatriate immigration services it will serve to enhance the ease of doing business in Malaysia for investors. MYXpats Centre processes and issues the following expatriate passes: Employment Pass, Dependant Pass, Social Visit Pass (Long Term) and Visit Pass (Temporary Employment). The centre leverages on TalentCorp's experience working with leading employers in key industry sectors such as electrical & electronics, oil and gas, financial services and business services among others.



"Malaysia's robust economic growth is creating high-value career opportunities across our priority sectors, so it is important to match these opportunities with the best talent available," says Datuk Seri Abdul Wahid Omar, minister in the Prime Minister's Department.



Launched in June 2015, the establishment of MYXpats Centre underlines the Government of Malaysia's commitment to the digital delivery of key public services as well as the enhancement of immigration services



Led by **Talent Corporation Malaysia Berhad** in collaboration with the Immigration Department



Processes and issues **Employment Pass and related passes for eligible expatriates** to work in Malaysia



Conveniently **located in the Klang Valley**, providing local and multinational business and expatriate communities with enhanced convenience, ease of access and customer-oriented service personnel



Employment Pass Client Charter: MYXpats Centre will ensure that completed submissions of Employment Pass applications are processed **within 5 working days**

JUNE 2014
Announced

5 DAYS

Immigration client charter to **process** employment **pass** applications



JUNE 2015
Delivered

MYXPATS CENTRE
MALAYSIA EXPATRIATE TALENT SERVICE CENTRE

Najib announcing the five-day client charter at the launch of ESD on June 19 last year. With him is Zahid (left) and Datuk Seri Dr Wan Junaidi Tuanku Jaafar.



WHAT IS AN EXPAT?



Foreign talent who **contributes** to the economy



Highly **skilled** individual



Earns a minimum of **RM5,000** per month

Works in areas of **skills shortages**, in sectors such as:



Oil & Gas



Business Services



Electrical & Electronics

TRULY A ONE-STOP CENTRE

DEPUTY Prime Minister of Malaysia and Minister of Home Affairs, Datuk Seri Dr Ahmad Zahid Hamidi, officially opened the MYXpats Centre on Sep 1, 2015.

The Deputy Prime Minister was represented by the Deputy Minister of Home Affairs, Datuk Nur Jazlan Mohamed. The minister in the Prime Minister's Department, Datuk Seri Abdul Wahid Omar, was also in attendance.

While reviewing the performance of MYXpats in the three months since it began operations in June 2015, they were delighted to see that the promise to companies and investors had been made good.



"I am delighted to see that MYXpats Centre has already surpassed its client charter KPI of approving 70% of Employment Pass applications within five working days."

Datuk Seri Dr Ahmad Zahid Hamidi
Deputy Prime Minister